Allied Health in Geelong: NDIS & Aged Care | Bloom

Canonical: https://bloom-healthcare.com.au/locations/geelong/

Details:

Bloom Healthcare takes allied health enquiries across Geelong. The service is mobile: a clinician travels to the address where support is needed — home, school, workplace, day program or another community setting — rather than asking you to attend a clinic. Telehealth is available where travel rather than clinical need is the barrier.

Geelong is a compact centre with a wide hinterland, and the two are not the same thing for scheduling. Central, northern and southern Geelong enquiries can involve quite different appointment and travel arrangements, and Bellarine Peninsula and Surf Coast addresses need their own location check rather than being assumed into a Geelong enquiry. To check an address, call 1300 771 465 or email hello@bloom-healthcare.com.au .

Areas around Geelong

Enquiries are commonly described by suburb:

Geelong and the city centre

Geelong West

Belmont and Highton

Corio

Waurn Ponds

Armstrong Creek

Those suburb examples guide the conversation. They do not guarantee a clinician for every discipline at every address, and availability changes as clinician capacity changes. Give the exact postcode and the discipline you need, and ask what is available now rather than whether the area is covered in principle.

Bellarine, Surf Coast and the wider region

Ocean Grove, Barwon Heads, Portarlington, Torquay, Jan Juc, Winchelsea and the towns beyond them are a separate question from a Geelong suburb. The travel is different, and so is the likely frequency of visits. If that is where support is needed, say the town rather than "near Geelong", because the two produce different answers.

Where in-person visits are not workable at the frequency required, a mix of periodic visits and telehealth between them is usually more practical than waiting for a clinician to be in the area. The broader Victoria guide covers how Victorian addresses outside the metro areas are assessed, and Melbourne covers the metropolitan catchment.

Which funding stream applies to you

The funding pathway usually matters more than the postcode, because it decides what can be arranged, who approves it and who pays.

NDIS participants. Allied health is normally funded from the Capacity Building budget under Improved Daily Living. You do not need a GP referral to start an NDIS allied health enquiry. If your plan is NDIA-managed you must use a registered provider, and Bloom Healthcare is registered (Registration no 4-JR6F5KX, Provider no 4050148863). Self-managed and plan-managed participants can use either registered or unregistered providers. The NDIS page sets out the detail.

Older Australians. In-home aged care is funded through the Support at Home program, which replaced the Home Care Packages Program and the Short-Term Restorative Care Programme on 1 November 2025 . Allied health sits in the Clinical Supports category. Access starts with an aged care assessment through My Aged Care on 1800 200 422 — Bloom does not decide anyone's funding, and no provider can. See the Support at Home hub and aged care services .

Medicare and private. Psychology and counselling can be accessed under a valid referral, and self-funded arrangements are available where no plan is in place. See Medicare services , pricing and the FAQ .

Which disciplines you can ask about

Occupational therapy , physiotherapy , speech pathology , psychology and counselling , exercise physiology , dietetics , positive behaviour support and paediatric therapy .

Begin with what you are trying to do rather than with a profession. Getting dressed without help, being understood at preschool, managing the stairs, eating without coughing, getting back to work — each of those points at a discipline, and the intake team can make that call faster than a guess can.

How the first appointment works

The first appointment is an assessment rather than treatment: what you are trying to do, what is getting in the way, and what would make a measurable difference, written up as an action plan.

Expect questions about the last few weeks rather than the last few years. What did you stop doing? What do you now do differently? What are you avoiding? Those answers shape a plan more usefully than a diagnosis does, and they also make progress measurable later.

A service agreement covering rates, hours, travel and reporting is discussed and signed before service delivery and billing begin. Ask for it in writing and read it before you sign.

Travel, setting and cost

Travel time is priced into in-home and community sessions, so where a session happens affects what is charged. For addresses outside central Geelong that matters more, not less, so ask specifically how travel is treated for your postcode and what a typical appointment length would be.

In-person is the right call when the setting is the point: home safety, transfers and falls risk, equipment prescription, or a community session built around a destination you actually use.

Telehealth earns its place for programme progression, family and carer education, planning, short reviews and keeping continuity between visits. It needs a device with a camera, a workable connection and somewhere private.

Where more than one discipline is relevant, raise it as a single enquiry rather than several. Someone whose mobility and confidence have both dropped after a fall may need physiotherapy and occupational therapy, and sometimes psychology as well. Arranging that together produces one coordinated plan instead of three that do not reference each other, and it is faster to organise.

Assessment and report work

Not all of the work booked around Geelong is ongoing therapy. Functional capacity assessments , assistive technology and equipment prescription, home modifications and housing assessments all produce a report a funder can act on, and they carry two timeframes rather than one: the appointment date and the report turnaround. If a plan review date is involved, say so on the first call, because it determines who is allocated and how much time is set aside. Complexity drives the hours too, and the hours and cost are quoted before the assessment begins.

Children, school and early childhood around Geelong

Therapy for children is usually delivered in the settings the child already uses — home, childcare, kindergarten, school. School sessions need the school's agreement and the family's consent arranged in advance, so raise it on the first call.

The NDIS early childhood approach applies to children younger than 9 , and children younger than 6 with developmental delay can access support without a formal diagnosis. Supports commonly used at this age are speech pathology for speech, language, understanding, social communication and feeding; occupational therapy for daily living skills, fine motor skills, sensory processing, play and routines; physiotherapy for gross motor development, coordination and balance; psychology or counselling for anxiety, emotional regulation and behaviour; and positive behaviour support where behaviours of concern affect safety or participation. See paediatric therapy .

Aged care around Geelong

Under Support at Home, allied health sits in Clinical Supports, and access starts with an aged care assessment through My Aged Care on 1800 200 422. Bloom does not decide anyone's funding.

The services most often involved are occupational therapy for equipment, home safety and daily activities, physiotherapy for mobility, balance and falls prevention, and exercise physiology for strength and endurance. Assistive technology and home modifications run through a separate pathway with their own funding, and home modifications must be prescribed by an occupational therapist.

What to have ready when you call

The postcode of the address, and the town if it is on the Bellarine or Surf Coast

The discipline , or a plain description of the difficulty

Your funding type , and for NDIS how the plan is managed

Any existing reports or assessments

The goals that matter

Whether a school or day program is involved

Whether an interpreter or an Easy Read format is needed — see the accessibility statement

How to start

Call 1300 771 465 , email hello@bloom-healthcare.com.au , or use the referrals page . Anyone can refer: the person themselves, a parent or carer, a GP or paediatrician, a support coordinator, a plan manager, a school, a SIL provider, another health professional, or a nominee or guardian.

Useful information to include is the person's age, the main concerns, any existing reports or assessments, relevant history, the goals that matter to the family, and the best contact details.

A member of the team will be in contact within 24 hours of receiving a referral. The referral is then triaged and matched to a clinician on capacity, location, skill set and the specific need. A welcome pack and intake form follow, and nothing is scheduled until the intake form is completed and returned. Bloom aims to schedule the initial meeting within 5 business days where possible. Rates, hours, travel and reporting are set out in a service agreement that is discussed and signed before service delivery and billing begin.

If something is not working once services start, the feedback page explains how to raise it, the advocacy policy covers your right to an advocate, and the incident management policy sets out how incidents are handled and reported.

Which Geelong suburbs can I enquire from for Bloom Healthcare's allied health services?

You can enquire with a postcode in Geelong, Geelong West, Belmont, Highton, Corio, Waurn Ponds or Armstrong Creek, or ask about another address. Bloom Healthcare confirms the requested discipline, clinician availability and appointment setting for each enquiry.

Can I use the Geelong page to ask about support in the Bellarine Peninsula or Surf Coast?

You can begin an enquiry on the Geelong page, but you must provide the actual town and service postcode. A Geelong enquiry does not establish availability across the Bellarine Peninsula or Surf Coast, since towns like Ocean Grove, Barwon Heads, Portarlington, Torquay, Jan Juc and Winchelsea operate under different travel arrangements and visit frequency from central Geelong. Bloom Healthcare checks travel, clinical suitability and delivery options for the specific address.

Can I request a home visit from Bloom Healthcare in Geelong?

Yes, you can enquire about home or community appointments. Bloom Healthcare checks the requested discipline, exact service postcode, clinical suitability and current clinician availability before confirming a visit, and travel and fees are agreed before booking.

Which funding pathways can I discuss for allied health services in Geelong?

You can ask about NDIS, aged care and Support at Home, Medicare psychology, private services, or another relevant referral pathway. Eligibility, service scope, practitioner requirements and payment arrangements vary, and an enquiry does not establish funding approval.

Do I need a referral ready before contacting Bloom Healthcare about the Geelong pathway?

No, you can begin with an enquiry without having every document ready. Bloom Healthcare confirms the referral, clinical information, consent and funding requirements for the service, and health records should be sent only through the approved secure referral process.

Can I attend a Bloom Healthcare clinic in Geelong?

No, you should not travel to a presumed clinic address. Bloom Healthcare primarily delivers services in homes and community settings, with suitable telehealth also considered. Any clinic appointment, actual address and access arrangements must be explicitly confirmed.

What allied health disciplines does Bloom Healthcare offer in Geelong?

Bloom Healthcare offers occupational therapy (expanded from July 2025), physiotherapy, speech pathology, psychology and counselling, exercise physiology, dietetics, positive behaviour support, and paediatric therapy in Geelong.

What occupational therapy services became available in Geelong from July 2025?

From July 2025, Bloom Healthcare expanded its occupational therapy services to Geelong, offering functional capacity assessments, assistive technology assessments, and ongoing OT intervention for adults.

How does Bloom Healthcare typically deliver services around Geelong?

Bloom Healthcare operates on a mobile service model, meaning clinicians travel to clients rather than requiring attendance at a clinic. Services are provided in the home, school settings, workplace, day programs, other community settings, and via telehealth where travel is a barrier rather than clinical need.

How can I audiences typically fund Bloom Healthcare's allied health services?

The service is available to NDIS, aged care, Medicare and privately funded clients, according to the page's service description for Geelong.